

During these uncertain times, the health and safety of our customers, employees, suppliers and all stakeholders remains our priority. For that reason, Lion Electric has implemented several important procedures to make sure our vehicles are clean and secure upon delivery and that our employees work in an hygienic, protected environment.

Before leaving our factory, each vehicle is thoroughly cleaned using strict sanitizing procedures. All cleaning professionals and employees involved in the delivery process have been provided with specific guidelines on how to stay safe during this process. Employees cleaning and disinfecting each vehicle must wear visors, masks and gloves. All surfaces is cleaned and disinfected using antiviral and antimicrobial solutions. Each vehicle is inspected by our quality control team. You can be assured that the vehicle we deliver is entirely disinfected.

Still, it remains your responsibilty to make sure that all surfaces are cleaned and desinfected up to your standards. As a reminder, surfaces frequently touched with hands are most likely to be contaminated. These include the steering wheel, switches, the touchscreen, parking brake, handrail, etc. We recommend cleaning and disinfecting your vehicle before and after every trip.

Our factory is open and we continue to manufacture Lion zero-emission school buses, shuttles and trucks!

In future deliveries, we will make sure to minimize interactions. Our specialists will ensure your complete satisfaction with our new virtual delivery procedures. Once you have your vehicle, our training experts will be able to present every features of your new 100% electric vehicle, using simple and clear explanatory videos. In addition, our product specialists will always be available to answer your questions.

We understand that this is a difficult situation for everyone and our goal is to help you with proper procedures and unconditional support.



We appreciate your collaboration and your trust in us to provide you with the best possible experience. Please do not hesitate to **contact us** with any questions or concerns.

